



Task Force Developing PCA Orientation Program

October 18, 2012

MetroWest Center for Independent Living, Inc.



Public Forums for MASSHealth Consumers in the PCA Program

Developing an Orientation Program for PCAs

Please attend a forum by the PCA Quality Home Care Workforce Council and the PCA Coalition about developing an orientation program for PCAs. An orientation program that can promote and support consumer control and independent living, ensure that workers know their rights and responsibilities, and help everyone to understand problems around abuse and fraud will strengthen the PCA program.

The Workforce Council wants to hear comments, opinions and questions from PCA consumers, PCAs, and PCA agency staff. There are over 20,000 people on the PCA program and over 30,000 PCAs. Ensuring that this vital and growing program remains a quality service for consumers is a top priority. Two forums have been scheduled in Worcester and in Boston.

Purpose for PCA Orientation Program:

1. To provide a standard level of orientation for new PCAs.
2. Orientation will include areas such as independent living principles and consumer control, fraud and abuse issues, and workers rights and responsibilities.
3. Ensure consumer control is maintained, with increasing the level and knowledge of PCAs about the program, its foundations and values, and increased demands for accountability from the government.

Worcester Forum

When:

Wednesday, October 31, 1 p.m. - 3 p.m.

Where:

Easter Seals Mass
484 Main Street
6th floor
Worcester

About Us: MWCIL website

Email

Phone: 508-875-7853
280 Irving Street
Framingham, MA 01702

Find us on Facebook

Join Our Mailing List!



Boston Forum

When:

Monday, November 5, 1 p.m. - 3 p.m.

Where:

State Transportation Building
10 Park Plaza
Boston Conference Rooms 2 and 3
Boston

Download the [flyer](#) for more information.

Comments, questions and accommodations requests for either forum can be sent to: pcacouncil@state.ma.us or call (617) 210-5715.

The two forums are also supported by the Statewide Personal Assistance Coalition; contact bhenning@bostoncil.org with comments and questions.

from Paul Spooner,

Executive Director,
MetroWest Center for Independent Living



PCAs and Consumers at a Statehouse Rally

Join Our Mailing List!

and visit our website

[MetroWest Center for Independent Living](#)

[Forward email](#)



Try it FREE today.

This email was sent to srorke@mwcil.org by srorke@mwcil.org | [Update Profile/Email Address](#) | Instant removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).

MetroWest Center for Independent Living | 280 Irving Street | Framingham | MA | 01702